

How to Guide

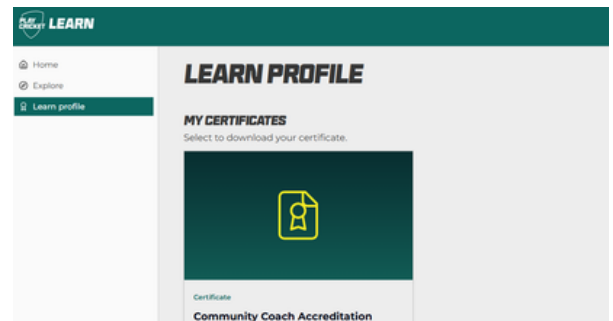
The following document goes through the 4 key steps to accessing your certificate. Learners can access certificates after logging into PlayCricket Learn. [Click here](#) to troubleshoot log-in issues.

- 1** To view completed certifications, click **Learn Profile** on the left-hand menu on the home page. This will take you to your history of learning.

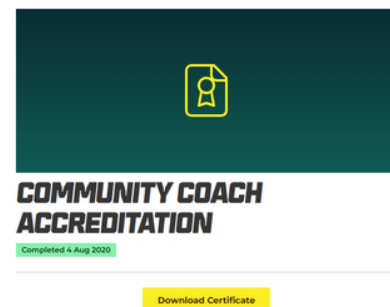


- 2** All available certificates will be visible in the **My Certificates** section, at the top of the page.

Note: If you completed a coach or umpire certification before 10 March 2026 and it isn't showing, please contact us at play.cricket.com.au/learn/help.



- 3** To access & download your certificate, click on the specific **Certificate** & then click the **Download Certificate** button on the next page. This will then save the certificate to your Downloads folder



- 4** You have now downloaded your certificate in the PlayCricket Learn Platform. If you need further assistance with using the PlayCricket Learn platform go to play.cricket.com.au/learn/help.